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FORM PTO-1449 (REV. 7-80)	U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE	ATTY. DOCKET NO. COS-97-101	OFFICE OF PETITIONS SERIAL NO. 09/159,503
LIST OF DOCUMENTS CITED BY APPLICANT (Use several sheets if necessary)		APPLICANT(S): B. Reilly BARRY et al.	
		FILING DATE September 24, 1998	GROUP 2761

U.S. PATENT DOCUMENTS

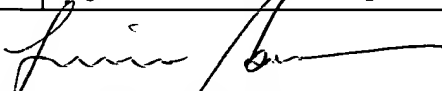
* EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE (IF APPROPRIATE)
FB	4,160,129	07/1999	Peyser et al.			
	4,345,315	08/1982	Cadotte et al.			
	4,817,050	03/1989	Komatsu et al.			
	4,972,504	11/1990	Daniel Jr. et al.			
	5,041,972	08/1991	Frost			
	5,075,771	12/1991	Hashimoto			
	5,228,076	07/1993	Hopner et al.			
	5,245,533	09/1993	Marshall			
	5,285,494	02/1994	Sprecher et al.			
	5,315,093	05/1994	Stewart			
	5,369,571	11/1994	Metts			
	5,490,060	02/1996	Malec et al.			
	5,526,257	06/1996	Lerner			
	5,551,025	08/1996	O'Reilly et al.			
	5,563,805	10/1996	Arbuckle et al.			
FB	5,610,915	03/1997	Elliott et al.			

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	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO
FB	WO 97/23988	07/1997	PCT				
FB	WO 99/01826	01/1999	PCT				

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

FB	Biggs, M., <i>Inforworld</i> , June 16, 1997, v. 19, no. 24, p. 82+
	Burch, B., "AT&T, MCI to release new management tools", <i>Network World</i> , January 17, 1994, p. 19
	Newswire Association, Oct. 13, 1997, McAfee's Self Service HelpDesk Web Site
	Porter, T., "MCI offers tracking system", <i>Service News</i> , April 1994, p. 17
FB	Shklar, L., et al., "MetaMagic: Generating Virtual Web Sites Through Data Modeling," http://www.scope.gmd.de/info/www6/posters/714/poster714.html
	Yager, T., "Mixed Messages", <i>UNIX Review</i> , v. 16, n. 2, p. 29, Feb. 1998

EXAMINER 	DATE CONSIDERED 1/6/05
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F.B	5,970,467	10/1999	Alavi				
	5,974,396	10/1999	Anderson et al.				
	5,974,441	10/1999	Rogers et al.				
	5,982,891	11/1999	Ginter et al.				
	5,991,733	11/1999	Aleia et al.				
	5,999,972	12/1999	Gish				
	5,999,973	12/1999	Glitho et al.				
	6,014,647	01/2000	Nizzari et al.				
	6,014,702	01/2000	King et al.				
	6,031,904	02/2000	An et al.				
	6,032,184	02/2000	Cogger et al.				
	6,044,144	03/2000	Becker et al.				
	6,049,602	04/2000	Foladare et al.				
	6,058,381	05/2000	Nelson				
	6,065,059	05/2000	Shieh et al.				
F.B	6,073,105	06/2000	Sutcliffe et al.				
FOREIGN PATENT DOCUMENTS							
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						YES	NO
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F.B.	6,073,241	06/2000	Rosenberg et al.			
	6,078,891	06/2000	Riordan et al.			
	6,078,924	06/2000	Ainsbury et al.			
	6,085,190	07/2000	Sakata			
	6,091,808	07/2000	Wood et al.			
	6,094,655	07/2000	Rogers et al.			
	6,115,693	09/2000	McDonough et al.			
	6,131,095	10/2000	Low et al.			
	6,134,584	10/2000	Chang et al.			
F.B.	6,145,001	11/2000	Scholl et al.			

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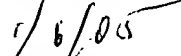
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